

# Wolverhampton Glass

## 10 Year Guarantee

For Window - Residential Doors - Patio Doors - Double Doors & Porches

as supplied and installed in domestic (home) installations by Wolverhampton Glass Limited ("The company") as principle contractors.

### 1. GUARANTEE AND UNDERTAKING

For a period of 10 years from the date of completion of the installation the Company undertakes to make good, free of charges and fault in the installation, as contractually defined, which develops due to defective workmanship subject to the clauses below:

- (a) After the period of 5 years any adjustments required shall be subject to a service call charge at the current rate.
- (b) Widow handles and door furniture (handles, letter box, knocker) is covered for 1 year in line with the manufacturers guarantee.
- (c) In year 6 any replacement double glazed units or locking mechanisms, will be subject to a charge of 10% of the current rate for this work and on a sliding scale for the remainder of the guarantee, for example year 7 will be 20% and so on until 50% in year 10 to account for usage.

The company will make good the fault as soon as practicable by modifications, repair or replacement as at its sole discretion, it shall deem necessary and in the event of replacement it reserves the right to use such materials as it shall think fit subject to their being of a quality and type in no way inferior to and so far as possible, in all other respects, commensurate with those supplied under the terms of the original contract. If work is required outside our normal working hours no refund of any payment made to a third party will be made without prior written agreement from the company.

### 2. CONDITIONS OF UNDERTAKING

The company shall only be bound by the terms of the undertaking given above provided that:-

- (a) The alleged defect has been brought to the notice of the company within one month of it first being apparent to the customer.
- (b) The installation has in no way whatsoever been modified, worked upon or otherwise tampered with save by person or persons duly authorised by the company.
- (c) The company has been afforded such access to the property as shall be necessary to enable inspection, evaluation and remedial work to be effected.

### 3. EXPRESS EXCLUSIONS

The company expressly excludes any liability whatsoever in any of the following circumstances:-

- (a) Misuse, neglect, carelessness, lack of maintenance, fair wear and tear, vandalism, civil commotion or disturbance, enemy action or Act of God whether affecting the installation directly or being indirectly communicated thereto as the result of any such event affecting the fabric of the property in which the installation is situated.
- (b) Any materials other than those incorporated in the manufactured sealed unit, glass and glazing materials, aluminium fixtures, fittings and installation materials save the natural affects of passage of time and weather - notably excluded are silicone sealants and wood.
- (c) Optical effects attributable to natural phenomena.
- (d) Any consequential loss or damage howsoever the same may arise.
- (e) Where the period in excess of 10 years has expired from the date of completion of the original installation - to the intent that this Guarantee and Undertaking whilst applying to any modified or replacement materials supplied and fitted by the company or its authorised agent shall only apply for 10 years from the date of completion of the original installation.

4. THIS GUARANTEE AND UNDERTAKING IS GIVEN CONDITIONAL UPON THE ACCOUNT FOR THE INSTALLATION HAVING BEEN PAID IN FULL UNDER THE TERMS OF CONTRACT OR OTHERWISE SECURED TO THE SATISFACTION OF THE COMPANY AS ACKNOWLEDGED IN WRITING AND THAT THERE WAS LODGED WITH THE COMPANY ON COMPLETION ITS USUAL FORM OF SATISFACTION NOTE DULY COMPLETED.

5. This guarantee is transferable to subsequent owners of the property subject to a satisfactory inspection of the installation and updated guarantee chargeable at the current rate.

Customers Name:	Contract No
Installation Address:	
Completion Date:	.2019 (January, Two Thousand & Nineteen)
Items Covered:	
PER PRO WOLVERHAMPTON GLASS LIMITED:	

Wolverhampton Glass Limited  
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